

Refunds Policy for Mantra Training:

At Mantra Training, we strive to provide high-quality courses for both businesses and individuals. To ensure transparency and fairness in our refund process, we have established the following refund policy:

## No Refund within 7 Days of Agreed Course Date:

We understand that plans may change, but we kindly request that any cancellation requests be made at least 7 days prior to the agreed course date. Unfortunately, no refunds will be issued for cancellations made within this 7-day period.

## Unused Funds within 30 Days:

Any funds paid for a course that are not utilized within 30 days of the original payment date will not be eligible for a refund. However, we value your commitment to personal and professional development, and therefore, the unused funds can be converted into store credit.

## **Store Credit Details:**

- The converted store credit will be valid for a period of 6 months from the 30th day after the original payment date.
- Store credit can be used towards any future Mantra Training courses within the specified 6-month validity period.
- To use the store credit, participants must inform Mantra Training during the registration process for a new course.

We appreciate your understanding of our refund policy, which allows us to maintain the quality and consistency of our training programs. If you have any questions or concerns, please feel free to contact our customer support team. Thank you for choosing Mantra Training for your professional development needs. Any refunds given outside of these parameters will be decided on a case by case bases and given from the good will of Mantra Training and will not create any expectation of a repeat or additional ruling.